



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

BIBDATASHEET

CONFIRMATION NO. 8870

Bib Data Sheet

SERIAL NUMBER 09/715,068	FILING OR 371(c) DATE 11/20/2000 RULE	CLASS 709	GROUP ART UNIT 2145	ATTORNEY DOCKET NO. 31333-164218	
APPLICANTS Bryan A. Slavin, Germantown, MD; <i>ok, plw</i>					
** CONTINUING DATA ***** <i>ok, plw</i>					
** FOREIGN APPLICATIONS ***** <i>ok, plw</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED** SMALL ENTITY ** ** 04/04/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <i>Jatruce F. Winder</i> Examiner's Signature Initials		STATE OR COUNTRY MD	SHEETS DRAWING 10	TOTAL CLAIMS 36	INDEPENDENT CLAIMS 3
ADDRESS 26694					
TITLE Call management system					
FILING FEE RECEIVED 749	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		